



# Fayette County Emergency Medical Services

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## Ambulance Requests Press Release March 15, 2020

Due to the recent influx of concerns regarding the Coronavirus, it is the perfect time to remind our citizens the appropriate reasons to call 911 for ambulance transport:

- **Please DO NOT call 911 for “flu-like” symptoms**
- Paramedics and EMTs have to transport patients to the Emergency Room and this will expose our EMS personnel, ER Staff, and other patients to the potentially communicable viruses
- Tying up ambulances for a non-emergency calls will likely delay our response to a true life-threatening emergency
- Any “flu-like” symptoms request for an ambulance will take that unit, and staff, out-of-service while it has to be cleaned through a decontamination process
- We are a RURAL department with a fixed number of staff and ambulances and cannot logistically support an increase in *non-emergency* calls
- **If you are having a true medical emergency, call 911**

*If you are having “flu-like” symptoms please call:  
**Your personal Physician’s Office or  
1-844-835-2748 (Tejas Health Care Clinic)**  
to discuss treatment options over the phone or for any  
clarification you may need.*

Physicians can give the best recommendation *over the phone* without tying up an ambulance or overcrowding the Emergency Room. Let’s limit the exposure of any illnesses in the waiting room settings and let’s keep our healthcare providers healthy so they can be there when our community needs them most.

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